

GOALS & OBJECTIVES FOR 2008-2009

I. HUMAN RESOURCES/STAFF

- A. To develop a Staff Training Manual
- B. Part-time assistant for the children's Library Assistant
- C. Increase budget for housekeepers' uniforms

ASSESSMENT PROCESS: Training manual ongoing; Part-time assistant for the children's area is being trained.

PROGRESS TOWARDS OBJECTIVE: Training manual is completed. Because of the economic downturn the library had to lay-off three part-time (Children's Circulation and Information Services assistants) employees

II. MATERIALS/COLLECTIONS

- A. To increase the bookmobile teen and large type collection (Currently teens 76/ 1.81%; large type 15/ 0.35% (see collection data II)
- B. To increase large type and books on CD collection (Currently large type 2,047/ 3.18%; books on CD - 485/ 0.75%) (see collection data I)

ASSESSMENT PROCESS: Ongoing

PROGRESS TOWARDS OBJECTIVE: Increased the bookmobile's teen and large type collection; increased large type and books on CD collection

III. FACILITIES

- A. Investigate obtaining a grant to purchase a new bookmobile
- B. To purchase an exterior book drop
- C. To purchase a microfilm cabinet
- D. To increase the building maintenance line item
- E. To purchase signage for the stacks on the first floor

ASSESSMENT PROCESS: Increased capital outlay to purchase an exterior book drop and microfilm cabinet; increased building maintenance line item; formed a bookmobile funding committee

PROGRESS TOWARDS OBJECTIVE: A bookmobile funding committee was formed to investigate purchasing a new bookmobile. Items B – E were not accomplished because funds had to be return to the County because of economic problems.

IV. TECHNOLOGY

- A. To purchase additional computers
- B. To investigate using blogs and YouTube for teens and to enhance services on our web site

- C. To incorporate 2.0 (term describing the trend in the use of Internet technology that aims to enhance creativity and information sharing among users, i.e. blogs, wikis,) training in staff workshops

ASSESSMENT PROCESS: Ongoing

PROGRESS TOWARDS OBJECTIVE: Received new computers from the Gates Grant; matching funds came from the Foundation; staff members are designing blogs and wikis for patrons and in-house use.

V. SERVICE

- A. To increase community awareness of our programs via our newsletter, local newspapers, public access stations, and participate in community events
- B. Increase budget for library sponsored programs
- C. Survey patrons to see if lifelong learning programs/services are meeting or exceeding their expectations
- D. To organize programs of interest to senior citizens

ASSESSMENT PROCESS: Ongoing

PROGRESS TOWARDS OBJECTIVE: Newsletter is online and emailed to Friends of the Library, current events are sent to public access stations via PowerPoint presentation, and news releases are sent to the local papers via email. We participate in thirteen (13) community events this year; increased budget for library sponsored programs; investigating collaborating with a professor at ECSU to do a survey and to analyze the data

VI. MISCELLANEOUS

- A. To apply for grants
- B. To collaborate with other organizations

ASSESSMENT PROCESS: Ongoing

PROGRESS TOWARD OBJECTIVE: Applied for nine (9) grants; received 4; denied three (3); no determination two (2); collaborated with River City CDC and COA Health Literacy Coalition